

**INDIAN INSTITUTE OF FOREIGN  
TRADE B 21 QUTAB INSTITUTIONAL  
AREA NEW DELHI 110 016**

Admin/ McAfee Antivirus-Support & Solution/ 2021

Date: 08/11/2021

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**TENDER DOCUMENT**  
**For subscription of McAfee Antivirus software for support & solution**

<b>NAME OF THE FIRM</b>	_____
<b>ADDRESS OF THE FIRM</b>	_____ _____

<b>Last Date &amp; Time of Receiving the Tender</b>	<b>:</b>	<b>29.11.2021</b>	<b>11:00 AM</b>
<b>Date &amp; Time of Opening the Technical Bid</b>	<b>:</b>	<b>30.11.2021</b>	<b>12:00 PM</b>
<b>Date &amp; Time of Opening the Financial Bid</b>	<b>:</b>	<b>Will be informed to technically qualified bidders</b>	
<b>Tender Document Fee</b>	<b>:</b>	<b>Rs. 100/- (Non refundable)</b>	

**Note:** The Technical Bid & Price/ Financial Bid should be sealed by the bidder in separate covers duly super scribed & both these sealed covers are to be put in a bigger cover which should also be sealed & duly super scribed with “**Tender For Subscription of License For Support & Solution of McAfee Antivirus**” and must be submitted in **General Admin (Room No.522) IIFT Bhawan, B-21, Qutab Institutional Area, New Delhi -16.**

**Section Officer**  
**Fax No. : 011-39147300 (522)**  
**Email ID: soadmin@iift.ac.in**  
**Indian Institute of Foreign Trade**  
**New Delhi**

## **GENERAL TERMS AND CONDITIONS**

1. Bidder should be Original Equipment Manufacturer (OEM) / Business Partner or Authorised Distributor and a letter of Authorization from OEM, specific to the quotation should be enclosed.
2. The Bidder should have professionals certified on the firewall and antivirus solution they propose against this quotation. Proof of the same shall be enclosed.
3. **The OEM must enclose a certification of having successfully executed at least two enterprises Anti Virus solutions for minimum 500 nodes each in any of the last 3 financial years for any IIT, IIM, /Govt. University/ Govt. entity/ PSU.**
4. Latest Income Tax Clearance Certificate should be enclosed.
5. **Bid Security Declaration shall be furnished with bid. Given at Annexure-1.** As per Ministry of Expenditure an amendment to GFR Rule No.: 170, vide office memorandum no.: F.9/4/2020-PPD dated: 12/11/2020 bidders are requested to submit a declaration instead of Earnest Money Deposit. Bids received without Bid Security Declaration shall stand rejected and thus shall not be considered for evaluation at any stage.
6. As Office Memorandum No.F.9/4/2020-PPD, Govt. of India, Ministry of Finance for . **The firm will be required to submit Performance Security equivalent to 3% of the order value with validity beyond 60 days of the contract period.** On expiry it will be refunded without any interest. The Performance Security may be in form of DD or Bank Guarantee from a scheduled Bank. The BG may be encashed by the Institute in case of services not found satisfactory. **May please refer and fill Annexure – 3.**
7. **Tender shall be submitted in official tender form only (enclosed).** If submitted in any other form, the same shall be summarily rejected. No paper to be detached from the tender form
8. Tender Form can be downloaded from official website ([www.iift.edu](http://www.iift.edu)) of IIFT, New Delhi or CPP Portal the tender cost amounting to Rs. 100/- should be submitted with the Technical bid in the form of DD/BC drawn in favour of IIFT payable at New Delhi. The cost of tender form will not be refunded in any case. Tender received without tender cost will be summarily rejected. **Tender Fee exempted for MSMEs/ NSICs on submission of certificate.**
9. **Tenderer submitting single quotation or combining “Technical” & “Financial” bid is liable to be rejected. The Financial Bid of only technically qualified bidder will be opened.**
10. The tender is liable to be rejected if complete information is not given there-in, or if the particulars and data (if any) asked for in the Schedule of the tender are not filled in correctly.
11. **Price:** Price should be quoted in Indian Rupees. The rates should be indicated clearly in the financial bid both in figures and words. All Taxes & other charges, if any, should be mentioned clearly; otherwise, the rates will be treated as all inclusive. **Estimated Tender Cost: 7,45,000/- (Approx)**
12. Conditional tenders shall not be accepted.
13. For any imported items, the vendor/agent should produce an authorization certificate from the Manufacturing Company and should enclose a copy of the same with the

Technical bid.

14. The product (License of Antivirus) shall be delivered and installed at IIFT, New Delhi by the bidder at its own cost within Ten days from the date of acceptance of work order. The bidder should submit documentation proof of installation, license details of the product.
15. **Full & final payment** shall be made after delivery and successful installation/ configuration, commencement of services and satisfactory report submitted by IIFT Official and submission of bill.
16. The successful vendor should agree to impart training to the concerned IIFT official at their own cost, if needed.
17. The vendor should have the qualified engineers/ staff to attend to After Sales Service at IIFT, New Delhi Centre where the Product/Services are to be supplied and installed.
18. **Support/Service:** Quotation/Bid should inclusive of supply, installation, configuration, etc. on site after sales service & support to be provided as and when required for at least one year or as per OEM whichever is higher.
19. Tenderer must sign along with company seal on each page of the tender document as a token of the acceptance of tender conditions failing which tender may be rejected.
20. IIFT reserves the right to accept or reject any or all the tenders either fully or partly or may cancel the tender without assigning any reasons and is not bound to accept the lowest bid.
21. Any disputes arising out of this contract shall be subject to the Indian laws and jurisdiction of courts located in Delhi.
22. **Liquidated Charges:**
  - The date of start of services specified in the work order should be deemed to be the essence of the contract and the services should be started on that date. Extension will not be given except in exceptional circumstances. Should, however, the service be started after the date specified in the work order, such starting of services will not deprive IIFT of its right to recover liquidated damages as per Clause below.
  - Should the contractor fail to start services on specified date, IIFT shall be entitled to recover liquidated damages to the extent of the difference in charges incurred by IIFT in making alternative arrangements along with penalty of Rs.1,000/- per day for the delayed period.
23. **Action by purchaser against bidder(s) / vendor(s) in case of default:**

In case of default by Bidder(s)/ Vendor(s) such as:-

  - Failure to deliver and / or commission any or all of the services within the time period(s) specified in the contract, or any extension thereof granted by the purchaser.
  - Failure to perform any other obligation(s) under the Contract; and
  - If the contractor persistently neglect to carry out his obligation under the contract and / or commits default in complying with any of the term and the condition of contract and does not remedy it or take effective steps to remedy it within the time specified after a notice in writing is given to him in that behalf by purchaser.

When the contractor has made himself liable for any of the cases aforesaid, IIFT shall have the

powers to terminate the contract as aforesaid and forfeit performance guarantee.

**24. Force majeure:**

- If, at any time, during the continuance of this contract, the performance in whole or in part by either party of any obligation under this contract is prevented or delayed by reasons of any war or hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts or act of God (hereinafter referred to as events) provided notice of happenings of any such eventuality is given by either party to the other within 21 days from the date of occurrence thereof, neither party shall by reason of such event be entitled to terminate this contract nor shall either party have any claim for damages against other in respect of such non-performance or delay in performance, and deliveries under the contract shall be resumed as soon as practicable after such an event come to an end or cease to exist, and the decision of the purchaser as to whether the deliveries have been so resumed or not shall be final and conclusive. Further that if the performance in whole or part of any obligation under this contract is prevented or delayed by reasons of any such event for a period exceeding 60 days, either party may, at its option, terminate the contract.
- Provided, also that if the contract is terminated under this clause, the purchaser shall be at liberty to take over from the bidder at a price to be fixed by the purchaser, which shall be final, all unused, undamaged and acceptable materials, bought out components and stores in course of manufacture which may be in possession of the Supplier at the time of such termination or such portion thereof as the purchaser may deem fit, except such materials, bought out components and stores as the bidder may with the concurrence of the purchaser elect to retain.

**25. Extension of contract:**

IIFT will have the right to extend this contract on the same rates, terms & conditions at one time or in spells of lesser time period up to a cumulative maximum period of 12 months or till an alternative arrangement is made whichever is earlier. Extension beyond six months on the same rates, terms and conditions will be mutually agreed upon.

**26. Termination for insolvency:**

IIFT may at any time terminate the contract by giving written notice to the contractor without compensation to the contractor, if the contractor becomes bankrupt or otherwise insolvent as declared by the competent court provided that such termination will not prejudice or affect any right of IIFT.

**27. Arbitration:**

- Except as otherwise provided elsewhere in the contract, in the event of any disputes, controversy or differences arising out of or related to this agreement or the breach, termination or invalidity thereof between the parties, such party or parties shall make a request to the other party or parties to amicably settle such differences or disputes and parties shall thereupon make every effort to settle the same amicably within a period of 60 (Sixty) days from the date of making of such request.
- Where parties are unable to settle the disputes through conciliation, the same shall be referred to the Vice Chancellor IIFT for referral of such disputes to a sole arbitrator, to be mutually decided by the parties, as per the provisions of the Arbitration and Conciliation Act, 1996, any amendment thereof, and any notification issued or rules made there under from time to time. The venue of the arbitration proceeding shall be IIFT Delhi Centre.

## **28. Warranties**

**a. (Product Warranties).** Supplier warrants to Buyer that during the Goods Warranty Period all Goods provided hereunder shall be: (i) of merchantable quality; (ii) fit for the purposes intended; (iii) free from defects in design, material and workmanship; (iv) in strict compliance with the Specifications; (v) free from any liens or encumbrances on title whatsoever; (vi) in conformance with any samples provided to Buyer; and; (vii) compliant with all applicable federal, provincial, and municipal laws, regulations, standards, and codes (viii) Warranty will be valid for 05 years from the date of purchase. It may, however, be kept in mind that the equipment or machinery is maintained free of charge by the supplier during its warranty period or such other extended periods as the contract terms may provide and the paid maintenance should commence only thereafter.

**b. Service Warranties.** Supplier shall perform all Services: (i) exercising that degree of professionalism, skill, diligence, care, prudence, judgment, and integrity which would reasonably be expected from a skilled and experienced service provided providing services under the same or similar circumstances as the Services under this Agreement; (ii) in accordance with all Specifications and all Buyer policies, guidelines, by-laws and codes of conduct applicable to Supplier; and (iii) using only personnel with the skills, training, expertise, and qualifications necessary to carry out the Services. Buyer may object to any of the Supplier's personnel engaged in the performance of Services who, in the reasonable opinion of Buyer, are lacking in appropriate skills or qualifications, engage in misconduct, constitute a safety risk or hazard or are incompetent or negligent, and the Supplier shall promptly remove such personnel from the performance of any Services upon receipt of such notice, and shall not re-employ the removed person in connection with the Services without the prior written consent of Buyer.

## **30. Clarification of Bid Documents**

**a.** A prospective bidder, requiring any clarification on the Bid Documents shall notify the Purchaser in writing by FAX or by E-mail of the Purchaser as indicated in the invitation of Bid. The Purchaser shall respond in writing to any request for the clarification of the Bid Documents, which is received 5 days prior to the date of opening of the Tenders.

**b.** Any clarification issued by IIFT in response to query of prospective bidders shall form an integral part of bid documents and shall amount to an amendment of the relevant clauses of the bid documents.

## **29. Preference to Make in India:**

(i) The Provisions contained in Public Procurement (Preference to Make in India) Order, 2017 as amended by OM No. P-45021/2/2017-PP(BE-II) dt.16.9.2020, further as amended from time to time if any, shall be applicable for this tender.

(ii) The margin of purchase preference applicable is 20% or as decided by the relevant Nodal Ministry for the item from time to time.

(iii) The minimum local content for Class-I and Class-II local suppliers shall be 50% and 20% respectively or as decided by the relevant Nodal Ministry for the item.

(iv) Procurements where the estimated value is less than Rs.5.00 lac shall be exempt from this order.

(v) Verification of local content:

a) For procurement value up to Rs.10 cr. : The Class-I local supplier/ Class-II local supplier at

the time of tender, bidding or solicitation shall be obliged to indicate percentage of local content and provide self-certification (as per section 6 (E) that the item offered meets the local content requirement for Class-I local supplier/ Class-II local supplier as the case may be. They shall also give details of the location(s) at which the local value addition is made.

(b) For procurement value above Rs.10 Cr. : The Class-I local supplier/ Class-II local supplier at the time of tender, bidding or solicitation shall be required to provide a certificate from the statutory auditor or cost auditor of the company (in case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content. **May please refer and fill Annexure – 4.**

### **30. NEAR-RELATIONSHIP CERTIFICATE:**

The bidder should give a certificate that none of his/ her near relative, as defined below, is working in the units where he is going to apply for the tender. In case of proprietorship firm certificate will be given by the proprietor. For partnership firm certificate will be given by all the partners and in case of limited company by all the Directors of the company excluding Government of India/ Financial institution nominees and independent non-Official part time Directors appointed by Govt. of India or the Governor of the state and full time Directors of PSUs both state and central. Due to any breach of these conditions by the company or firm or any other person the tender will be cancelled and Bid Security will be forfeited at any stage whenever it is noticed and IIFT will not pay any damage to the company or firm or the concerned person.

The Company or firm or the person will also be debarred for further participation in the tenders in the concerned unit.

The near relatives for this purpose are defined as:-

- (i). Members of a Hindu undivided family.
- (ii). They are husband and wife.
- (iii). The one is related to the other in the manner as father, mother, son(s) & Son's wife (daughter in law), Daughter(s) and daughter's husband (son in law), brother(s) and brother's wife, sister(s) and sister's husband (brother in law). **May please refer and fill Annexure – 5.**

**31. Restrictions on procurement from a bidder of a country which shares a land border with India** [Order (Public Procurement No.1) of DOE, Public Procurement Division, No. F.No.6/ 18/2019-PPD, dt. 23.7.2020] and amendments/ clarifications issued subsequently by DOE shall be applicable to this tender.

I. Any bidder from a country which shares a land border with India will be eligible to bid against this tender only if the bidder is registered with the Competent Authority [Department for Promotion of Industry and Internal Trade (DPIIT)] as specified in Annex-I of Order (Public Procurement No.1) Dated 23.07.2020.

II. "Bidder" (including the term 'tenderer', 'consultant' or 'service provider' in certain contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not falling in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participating in procurement process.

III. "Bidder from a country which shares a land border with India" for the purpose of this order means:-

- a. An entity incorporated, established or registered in such a country; or
- b. A subsidiary of an entity incorporated, established or registered in such a country; or
- c. An entity substantially controlled through entities incorporated, established or registered in such a country; or
- d. An entity whose beneficial owner is situated in such a country; or
- e. An Indian (or other) agent of such an entity; or
- f. A natural person who is citizen of such a country; or

g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.

IV. The beneficial owner for the purpose of (iii) above will be as under:

1. In case of a company or Limited Liability Partnership, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has a controlling ownership interest or who exercises control through other means.

Explanation-

a) "Controlling ownership interest" means ownership of or entitlement to more than twenty-five percent of shares or capital or profits of the company;

b) "Control" shall include the right to appoint majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholder's agreements or voting agreements.

2. In case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership;

3. In case of an unincorporated association or body of individuals, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals.

4. Where no natural person is identified under (1) or (2) or (3) above, the beneficial owner is the relevant natural person who holds the position of senior managing official;

5. In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership.

6. An agent is a person employed to do any act for another, or to represent another in dealings with third person.

7. The successful bidder shall not be allowed to sub-contract works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority. **May please refer and fill Annexure – 6.**

Signature of Authorized person of the Firm/Agency with stamp/ seal

**Tender for Subscription of Antivirus software for support and solution for the Systems  
Installed in IIFT, New Delhi.**

**TECHNICAL BID**

**McAfee Antivirus solution for IIFT**

<b>Sr. No.</b>	<b>Feature</b>	<b>Compliance (Yes/No)</b>
1.	A single agent solution that combines all the critical components for comprehensive security on the endpoint. (viz., Anti Malware, Device Control, Desktop Firewall, Desktop HIPS, Anti Ransom ware, etc.)	
2.	The solution be managed from a single centralized management console which should provide instant visibility into the security state and health of endpoint security products and not based on logs. Real-time actions should help ensure that defenses are installed, running, correctly configured and up to date.	
<b>A. Threat Prevention Module</b>		
1.	Heuristic malware scan: Should scan files and identify infections based on behavioral characteristic of malware	
2.	On-access malware scan: Should scan files as they are opened, executed or closed, allowing immediate detection and treatment of malware	
3.	Scan target drives: Should allow for specific directories and file types to scan	
4.	Scan exclusions: Should allow for specific directories and file extensions not to be scanned	
5.	Should have Configurable Scanning. Should have the ability to control the amount of CPU resources dedicated to a scan process	
6.	Treatment options: Should enable choice of action agent should take upon detection of virus: repair, rename, quarantine or delete	
7.	Intelligent quick scan: Should check the most common areas of the file system and registry for traces of malware	
8.	Should support unique real time update based on over the web cloud technology to provide real time signatures for dynamic and latest threats to reduce the dependency on daily signature updates	
9.	Should have a different protection level in cloud based intelligence including Very Low, Low, Medium, High and Very High	
10.	Full-system scan: Should scan local files, folders and specific file types	
11.	Should be able to lock down all anti-malware, etc., configurations on the system	
12.	User should be prevented from being able to uninstall the anti-malware software	

13.	Must be able to totally protect from spyware, adware, trojans, key loggers, P2P threats, hackers tools, DDoS attack agents, ransom ware, etc., in real time	
14.	The solution to have centralized management and reporting capabilities to deliver reports like top malware by category, by infected machines, by risk priority, etc.	
15.	The solution should have/support real time active protection on memory, process termination/file removal of pests in active memory, etc	
16.	The solution to have centralized update/download mechanism which should be able to download details of latest malware and push the same across all the desktops	
17.	The solution must be able to auto-quarantine or auto-delete malware without end-user interaction	
18.	Browser Security: Should support Internet Explorer 6, 7, 8, Mozilla Firefox 2, 3, etc	
19.	The solution should have an integrated URL categorization feature	
20.	The proposed solution should categorise URLs for threats like – Spywares, Trojans, Spam, Adware, Ransom ware, etc.	
21.	Solution should incl. a URL category module that provides the end user with a detailed threat information about the site	
22.	Should be able to update definitions & scan engine on the fly, without a need for a reboot or stopping of services on desktops AND servers	
23.	The solution should provide real time cloud based intelligence to detect newer threats	
24.	The solution to be able to determine file-execution decisions with rule-based logic based on endpoint context (file, process and environmental attributes) blended with collective threat intelligence	
25.	The solution should be able to map the global intelligence from their own cloud with the local intelligence collected from the endpoint solution proposed	
26.	The endpoint protection solution should be able to integrate with third party feeds, such as VirusTotal, in the same endpoint management console	
27.	The endpoint protection solution should be able to import threat reputation of files through file hashes into the central endpoint protection management solution	
28.	The endpoint solution should be able to automatically prevent the execution of even unknown executable files even if the endpoint does not have the latest signatures and without heuristics or behavioral patterns	
29.	The solution should not block just on the basis of file hashes but on certificate basis also such that only trusted	

	certificates are allowed to execute	
30.	The solution should provide an Integrated firewall which should use reputation scores based on vendor's global threat intelligence to protect endpoints from botnets, DDoS, APTs and suspicious web connections	
31.	The solution should provide an option for the administrator to pick and choose the protection modules they want for their endpoints based on their system type and environment	
32.	The solution should have an integrated endpoint-assisted security installation (EASI) installer to offer an accelerated and simplified deployment process	
33.	The endpoint security solution should be able to undertake pre-execution analysis for unknown malware while performing static file feature extraction (for example file type, import hash, entry point, resources, strings, packer & compiler details, compile time, API's, section names, etc.)	
34.	The endpoint security solution should be able to undertake post-execution analysis for unknown malware while performing behavioral features and memory analysis (for example behavioral sequence, process tree, file system, registry events, network communication events, mutex, strings from memory, etc.)	
35.	The solution should be able to quarantine and contain unknown malware samples on endpoints especially malware which can evade sandbox analysis	
36.	The endpoint security solution should provide the ability to traces program execution events (file system, registry and network events) using a light-weight client on the endpoint and should leverages both static properties of the file and runtime execution trace of files as features for real-time behavioral classification	
37.	The endpoint security solution should use behavior analysis and utilise advanced machine learning capabilities to provide protection against zero-day attacks, with detection & this should not require cloud	
<b>B. Device Control for Desktops</b>		
1.	The solution should potentially block the end point system from loading physical devices such as removable storage devices, bluetooth, wi-fi and other plug and play devices based on device classes and device definitions used to define device rules	
2.	The solution to support device management and it should allow monitoring, blocking or making the device read-only along with the option of providing exceptions	
3.	It should support for detecting attempts to copy confidential data to removable storage devices (e.g. USB drives, floppy, CD/DVD, etc.)	

4.	It should support for blocking Windows native CD writing and other CD writing software. The block must inform the user that the action is being blocked.	
5.	It should support for customizable notification 'pop-up' messages	
6.	It should be able to control the access of USB devices by using their vendor ID, product ID or serial number	
7.	The solution installation, policy management and reporting should be handled by an integrated endpoint agent on the client	
8.	The solution should provide a near real-time event monitor allowing visibility of events as they happen, view details (user, machine, rules triggered, etc.), and even access evidence files as the events happen in the environment	
9.	It should support the ability to restrict access to company approved devices, but also if necessary to permit exclusions to this requirement. Exception and/or exclusions can be designed to accommodate different devices or different groups of users	
10.	It should provide the functionality of logging and audit-trail capabilities	
<b>C. HIPS for Desktops</b>		
1.	It should support signature as well as behavioral based detection	
2.	It should support policies creation based on – user defined, adaptive mode and learn mode	
3.	It should support desktop firewall capabilities to directly block unwanted traffic	
4.	HIPS solution should provide facility to create different policy for different network connectivity like – LAN, DHCP, etc	
5.	It should support firewall policy to enable cloud based network reputation lookup. For e.g., if a client is communicating with an IP address with a bad reputation or bad URL, the firewall should stop the communication without having to create a rule.	
6.	HIPS Solution should provide blocking of unwanted applications trying to run	
7.	HIPS solution should provide facility to create user defined signatures	
8.	The HIPS solution should provide protection from known attacks like – SQL injection, Cross Site scripting, Buffer Overflow, etc., without having signature updates	
9.	HIPS solution should provide vulnerability shielding to the application not having patches installed	
<b>D. Drive Encryption</b>		
1.	During the initial encryption phase, the solution should encrypt each drive, sector by sector, ensuring no files are left unencrypted for maximum protection	

2.	Active Directory Support – Individual and group policies & keys should be synchronized with the AD to help speed deployments and reduce administration burdens	
3.	Once encrypted, a user should need to only enter their passphrase once and single-sign-on technology should pass them through to their main screen, eliminating the need to re-input multiple passwords. As users access their information, decryption and re-encryption should happen instantaneously for a seamless experience.	
4.	The solution should allow users to set up customizable questions and answers to be able to regain/recover lost passwords while help-desk support throws up a one-time password.	
5.	The solution should enforce strong access control with pre-boot authentication	
6.	The solution should use military-strength, certified encryption algorithms (FIPS, Common Criteria, etc.)	
7.	The solution should enable automatic, transparent encryption without hindering performance	
8.	The solution should support mixed device environments, including solid-state drives	
9.	The solution should support authentication that is integrated with Active Directory	
10.	The solution should have multifactor password Recovery options	
11.	Heterogeneous Management – the solution should incl. support for BitLocker (Microsoft), FileVault2 (Apple) and support for Opal compliant self-encrypting drives	
12.	The solution should have the capability for file and folder encryption, managed from the same centralised management console. Key management shall happen on the same console.	
<b>E. Management Platform</b>		
1.	The solution should have a single Centralized Management Console for managing Antimalware, Device Control, Application Control, etc.	
2.	The solution should be managed from a single centralized console and should provide integrated management for the endpoint security solution. It should be able to deploy, manage & update agents and policies from one management platform.	
3.	It should support hierarchical grouping of machines and policy deployment. The grouping could be based on IP Address of a subnet of machines or a particular site.	
4.	The solution's central management console should provide actionable reports	
5.	The solution's central management console should support granular role based access control	
6.	The solution should ensure security policy enforcement by	

	integrating and centralizing installation, deployment, management & updating	
7.	The centralized management server to be able to automatically report about any new unprotected/rogue machines on the network.	
8.	The solution should provide for custom reports and queries along with role-based access providing different levels of dash-boarding and relevant reports to users	
9.	The solution should provide a near real-time event monitor allowing visibility of events as they happen, view details (user, machine, rules triggered, etc.)	
10.	The solution should support report customization and allow viewing directly using a web browser and also as a dashboard using the same management console for the endpoints	
11.	The solution should support the following formats for exporting data: CSV, HTML, PDF.	
12.	The solution should provide the functionality of events being viewed, filtered and sorted in the management console, allowing security officers or administrators to view events and respond quickly. If applicable, suspicious content is attached as evidence to the event.	
13.	The solution should provide the capability to log administrative activities in the management console. Administrative activities that are logged in the management console include changes to policies, deployment of policies, agent override activities, agent termination and agent uninstall key generation.	

## PROFORMA OF COMPANY PROFILE

1. (a) Name of the Tenderer's firm/Organization/ Agency  
(b) Name of the Proprietor/ Partner
2. Office Address :  
Telephone/ Mobile No. :  
Fax No. :  
E-mail Address :  
Website address if any :
3. Name and Designation of Coordinating Person with email and mobile number :
4. Whether firm is Original Equipment Manufacturer (OEM) / Business :  
Partner or Authorised Distributor / Dealer of Principal Firewall/ Antivirus

**Signature of Authorized person of the**

**Firm/Agency with stamp/ seal**

Date: \_\_\_\_\_

Place: \_\_\_\_\_

**INDIAN INSTITUTE OF FOREIGN TRADE**

**REQUIREMENT FOR QUALIFY FOR TENDER PROCESS FOR THE TENDER FOR  
SUBSCRIPTION OF LICENSE FOR ANTIVIRUS SUPPORT & SOLUTION FOR IIFT,  
NEW DELHI.**

1. Name of the firm/ agency:  
\_\_\_\_\_
2. Whether Technical & Financial Bid submitted in separate envelopes and supers scribed properly: Yes/ No. \_\_\_ Whether agreed to abide by all the terms & Conditions mentioned in the tender Paper: Yes/ No.  
  
REQUIRED DOCUMENTS: Attached/Not-attached (Enter reason wherever applicable)
3. Whether the cost of tender document submitted (Tender received without DD shall be rejected):  
  
Yes/No \_\_\_\_\_ If yes, DD No. \_\_\_\_\_ dated \_\_\_\_\_ for Rs. 100/- drawn on \_\_\_\_\_ favoring IIFT, payable at New Delhi is enclosed.
4. Self-attested copy of Firm/Agency establishment Certificate: Yes / No \_\_\_
5. Self-attested copy of VAT/S. Tax/GST Registration Certificate along with PAN/TIN number of Agency/Firm: Yes / No \_\_\_\_\_
6. Self-attested copy of PAN Card (number) under Income Tax Act: Yes / No \_\_\_\_\_
7. Income Tax Return for the last two years: Yes / No \_\_\_\_\_
8. A certificate of having successfully executed at least two enterprise anti-virus solutions for of last 03 years for minimum 500 nodes: Yes / No \_\_\_\_\_
9. All the supporting documents should be enclosed along with this Technical Bid.
10. Authorization letter from the OEM is enclosed: Yes / No \_
11. A self declaration to the effect that no Govt. Organization has black listed us: Yes / No

Signature of Authorized person of the Firm/Agency with stamp/ seal

Date: \_\_\_\_\_

Place: \_\_\_\_\_

**INDIAN INSTITUTE OF FOREIGN TRADE**

**FINANCIAL BID**

**“Tender for Subscription of license support of Antivirus for IIFT, New Delhi”.**

*The Financial Bid will be opened of technically qualified bidders only.*

Name of the tenderer:.....

S. No.	Particular s	Cost (Incl. Taxes)
01	<b><u>Providing 500 Licenses of antivirus Software for 01 Year</u></b>	

Amount in Words for 01 Year:

\_\_\_\_\_

\_\_\_\_\_

Signature: \_\_\_\_\_

Name of the Company: \_\_\_\_\_

Contact Address: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Seal & Signature: \_\_\_\_\_

**Declaration of Bid Security**

I \_\_\_\_\_ Son/ Daughter/ Wife of \_\_\_\_\_ on behalf of the \_\_\_\_\_ (Name of the Company) do hereby declare that if we withdraw or modify our bids for the EOI during the period of validity, or if we are awarded the contract and we fail to sign the contract, or to submit a Performance Security before the deadline defined in EOI, we will be suspended for a period of 01 year from being eligible to submit EOI/ Proposal for contracts with IIFT.

Name:

Company:

Signature:

**UNDERTAKING REGARDING BLACKLISTING / NON – DEBARMENT**

To,

The Administrative Section

IIFT Bhawan

B-21, Qutab Institutional Area

New Delhi – 110 016

We hereby confirm and declare that we, M/s -----, is not black listed/ De-registered/ debarred by any Government department/ Public Sector Undertaking/ Private Sector/ or any other agency for which we have Executed/ Undertaken the works/ Services during the last 5 years.

For -----

Authorized Signatory

Date:

**For the Performance Bank Guarantee  
(To be typed on non-judicial stamp paper of appropriate value)**

**Subject : PERFORMANCE GUARANTEE**

Whereas INDIAN INSTITUTE OF FOREIGN TRADE ( here after referred to as "IIFT") has issued an APO no. .... Dated ...../...../2021 awarding the work of "Providing -----Services at IIFT Delhi" to M/s....., R/o (hereafter referred to as "Bidder") and IIFT has asked him to submit a Performance Guarantee in favor of Vice Chancellor, IIFT of Rs...../- (hereafter referred to as "P.G. Amount") valid up to ...../...../2021(hereafter referred to as "Validity Date"). Now at the request of the Bidder, We ..... Bank Branch having..... (Address) and Regd. office address as .....(herein after called 'the Bank") agreed to give this guarantee as hereinafter contained:

1. We, "the Bank" do hereby undertake and assure to the IIFT that if in the opinion of the IIFT, the Bidder has in any way failed to observe or perform the terms and conditions of the said agreement or has committed any breach of its obligations there-under, the Bank shall on demand and without any objection or demur pay to the IIFT the said sum limited to Performance Guarantee amount or such lesser amount as IIFT may demand without requiring IIFT to have recourse to any legal remedy that may be available to it to compel the Bank to pay the same.
2. Any such demand from the IIFT shall be conclusive as regards the liability of Bidder to pay to IIFT or as regards the amount payable by the Bank under this guarantee. The Bank shall not be entitled to withhold payment on the ground that the Bidder had disputed its liability to pay or has disputed the quantum of the amount or that any arbitration proceeding or legal proceeding is pending between Bidder and IIFT regarding the claim.
3. We, the Bank further agree that the guarantee shall come into force from the date of its issue and shall remain in full force and effect up to its Validity date.
4. The Bank further agrees that the IIFT shall have the fullest liberty without the consent of the Bank and without affecting in any way the obligations hereunder to vary any of the terms and conditions of the said agreement or to extend the time for performance of the said agreement from any of the powers exercisable by IIFT against the Bidder and to forebear to enforce any of the terms and conditions relating to the said agreement and the Bank shall not be relieved from its liability by reason of such failure or extension being granted to Bidder or through any forbearance, act or omission on the part of IIFT or any indulgence by IIFT to Bidder or any other matter or thing whatsoever which under the law relating to sureties would but for this provision have the effect of relieving or discharging the guarantor.
5. Notwithstanding anything herein contained

- (a) The liability of the Bank under this guarantee is restricted to the Performance guarantee amount and it will remain in force up to its Validity date.
- (b) The guarantee shall stand completely discharged and all rights of the IIFT under this Guarantee shall be extinguished if no claim or demand is made on us in writing on or before its validity date.
- 6. In case IIFT demands for any money under this bank guarantee, the same shall be paid through banker's Cheque in favour of "Indian Institute of Foreign Trade" and payable at "Delhi".
- 7. The Bank guarantees that the below mentioned officer who have signed it on behalf of the Bank have authority to give this guarantee under its delegated power.

Place : .....

Date : .....  
(Signature of the Bank Officer)

(Rubber stamp of the bank)

Authorized Power of Attorney Number: .....

Name of the Bank officer: .....

Designation: .....

Complete Postal address of Bank: .....

.....

Telephone Numbers .....

Fax numbers .....

E-mail ID: .....

**Preference to Make in India**

**Vide Letter No. P-45021/2/2017-PP (BE-II), (revised) Dated.16.9.2020),**

(TO BE PROVIDED ON Rs.100/- NON- JUDICIAL STAMP PAPER)

I \_\_\_\_\_(Name of the Person(s),S/o \_\_\_\_\_at \_\_\_\_\_(Address),  
working as (Designation and name of the firm/Company/ partnership/ Joint venture), and I have  
been authorized to sign the Declaration / Self- Certification on behalf of firm /  
Company/partnership/ Joint venture do hereby solemnly affirm and declare as under:

That I will agree to abide by the terms and conditions of the policy of Government towards Public Procurement (preference to Make in India) vide Letter No. P-45021/2/2017-PP(BE-II), (revised) Dated16.9.2020.

That the information furnished hereinafter is correct to be of my knowledge and belief and I undertake to produce relevant records before the procuring entity or any authority so nominated for the purpose of assessing the Local Content. That the local content for all inputs which constitute the said equipment has been verified by me and I am responsible for the correctness of the claims made therein.

That in the event of the domestic value addition of the product mentioned herein is found to be incorrect and not meeting the prescribed value addition norms based on the assessment of an authority so nominated for the purpose of assessing the Local Content, action will be taken against me as per the notification P- 45021/2/2017-PP(BE-II), (revised) Dated.16.9.2020.

I agree to maintain the following information in the company's record for a period of 8 years and shall make this available for verification to my statutory authority.

The Details of the location(s) at which the local value addition is made

- i) Name and details of the Domestic manufacture
- ii) Date on which this certificate is issued
- iii) Product for which the certificate is produced
- iv) Percentage of local content.

Signed by me at \_\_\_\_\_ on \_\_\_\_\_00/2021

Authorized signatory (Name of the Firm entity)

**NEAR RELATIONSHIP CERTIFICATE**

"I.....S/o..... R/o hereby certify that none of my relative(s) as defined in the tender document is / are employed in IIFT unit as per details given in tender document. In case at any stage, it is found that the information given by me is false / incorrect, IIFT shall have the absolute right to take any action as deemed fit / without any prior intimation to me."

Date: .....

Signature of bidder

Place: .....

Name of bidder .....

Along with date & Seal

**Declaration Letter**

**Certificate regarding restrictions on procurement from a bidder of a country which shares a land border with India**

**Certificate for Tenders**

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India I certify that this bidder is not from such a country, or if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfils all requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority shall be attached]

**Certificate for Tenders for Works involving possibility of sub-contracting**

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. I hereby certify that this bidder fulfils all requirements in this regard and is eligible to be considered. [where applicable, evidence of valid registration by the Competent Authority shall be attached]

Date: .....

Signature of bidder

Place: .....

Name of bidder .....

Along with date & Seal

**UNDERTAKING & DECLARATION**

**FOR UNDERSTANDING THE TERMS & CONDITION OF TENDER & SPEC. OF WORK**

Certified that:

1. I / We .....have read, understood and agree with all the terms and conditions, specifications included in the tender documents & offer to execute the work at the rates quoted by us in the tender form.
2. If I / We fail to enter into the agreement & commence the work in time, the Bid security (EMD) / Performance guarantee deposited by us will stand forfeited to the IIFT.
3. I / We are not blacklisted by GST authorities.

The bidder hereby covenants and declares that:

1. All the information, Documents, Photocopies of the Documents / Certificates enclosed along with the Tender offer are correct.
2. If anything is found false and/or incorrect and/or reveals any suppression of fact at any time, IIFT reserves the right to reject our tender offer / cancel the LOA / Purchase / work order if issued and forfeit the Bid security (EMD) / Performance guarantee / Bill amount pending with IIFT. In addition, IIFT may debar the contractor from participation in its future tenders.

Date: .....

Place : .....

Signature of bidder Name of bidder .....

Along with date & Seal